



## Technical Enquiry Service

a) Customer Your Ref. No (For Helitune use - TE No.)

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### b) Your Details:

Name	
Company / Unit	
Call back Telefon Number	
Call back Fax Number	
e-mail adress	
Date of enquiry	

### c) Nature of Enquiry

- Suspect Equipment fault
- Operational Advice
- Aircraft Specific Advice
- Other

### d) What Helitune Hardware Product/s are concerned with this enquiry:

No.	Product Description	Part No.	Serial No.	Mod.Stat.

### e) What Helitune Software Product/s are concerned with this enquiry:

No.	Product Description	Part No.	Serial No.	Mod.Stat.

### f) What Aircraft Type is concerned with this enquiry:

Aircraft Type	Mark	Blade Type

### g) What Test Cards / Data & Application Cards / Terminal Cards are concerned with this enquiry (How to find that number on a test card):

	Media	Product	Applic.	Aircraft					Lang.	Vers.	QA No.	
Data D&A Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Terminal Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### h) Details of Enquiry

Please take the questions below as guideline if you suspect an equipment fault

<ul style="list-style-type: none"> <li>- Problem Brief:</li> <li>- Describe the circumstances under which problem was found:</li> <li>- Describe what you did to identify the problem:</li> <li>- Describe what you did to solve the problem:</li> </ul>	
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